



General terms and conditions of sale

By placing an order on the online website www.scuolascicentrale.it, the customer declares to have taken good note of all the information supplied during the purchase process and to fully accept the general conditions and payment terms here below reported. Any right of the customer to compensation for damages or compensation is excluded, as well as any contractual or extra-contractual liability for direct or indirect damage to persons and / or property caused by the non-acceptance, even partial, of an order. In case of unexpected unavailability of the service and non-acceptance of the order no charge will be made to the customer.

The Ski School is VAT exempt and is therefore released from the obligation to provide invoice pursuant to art. 36 / bis of the presidential decree 633/197 and subsequent amendments and addenda. The invoice is issued upon specific request of the customer at the time of payment.

Purchase Conditions

The correct receipt of the order is confirmed by the system by an e-mail reply, sent to the e-mail address communicated by the customer. This confirmation message will report the purchased service and features chosen during the purchase process. It is responsibility of the customer to enroll with the correct data.

Terms of payment

The purchase of the lessons are expected by payment by credit card. The transaction with Card takes place through a Virtual Pos service of Azept spa, through the Phey platform; at no time during the purchase procedure the electronic system of the e-commerce portal and no staff member is able to know the Customer's credit card number, which is supplied by the Customer to the Credit Server's Secure Server on a Internet connection protected and encrypted according to the current standards of the online payments market.

Currency: All amounts displayed on the scuolascicentrale.it site are expressed in Euros, which is the reference currency.

Right of withdrawal

According to art. 5 DL 185/1999, if the customer is a consumer, he/she is entitled to withdraw from the purchase contract for any reason, without the need to provide explanations and without any penalties. To exercise this right, the customer must send a communication within 1 day from the beginning of the lessons purchased. Such communication must be sent by e-mail to info@scuolascicentrale.it, or Telephone once the aforementioned withdrawal notice has been received, the School will communicate to the customer the instructions on how to return the amount, which will be made on the same payment method used at the time of booking / purchase.

Privacy

The personal data requested when placing the order are collected and processed in order to meet the express requests of the customer, the School guarantees its customers compliance with the law on the processing of personal data covered by the Personal data protection code. The holder of the processing of personal data is ASSOCIAZIONE CENTRALE SCUOLA SCI E SNOWBOARD located in via Plan,

ASSOCIAZIONE CENTRALE SCUOLA SCI E SNOWBOARD LIVIGNO

Via Plan, 273 - 23041 Livigno (SO) - C.F: 92001520144

Phone: +39 0342 996276 Email: info@scuolascicentrale.it



273 - 23041 Livigno (SO).

Complaints

Any complaint must be addressed to ASSOCIAZIONE CENTRALE SCUOLA SCI E SNOWBOARD located in via Plan, 273 - 23041 Livigno (SO). Tel: +39 0342 996276 Fax +39 0342 970073 Email: info@scuolascicentrale.it.

Applicable law

The contract of sale between the customer and the School is concluded in Italy and regulated by Italian law. For the settlement of civil and criminal disputes arising from the conclusion of this distance selling contract, if the customer is a consumer, the Courts of the customer's place of residence will have jurisdiction; in all other cases, disputes shall be submitted to the exclusive jurisdiction of the Court of Sondrio.

Obligation of the purchaser

The purchaser has to show up at the School at least 1 hour before the start of the course with the copy of the purchase order, to get the coupon, which will be valid during the ski lessons.

Useful information

The lesson lasts 55 minutes. Prices do not include Skipass and accident insurance.
The rental of the equipment might be included on request by the client or in specific packages.

HELMET IS COMPULSORY UNDER THE AGE OF 14.

Lessons and courses take place regularly in all weather conditions; If the lifts are closed on account of a bad weather situation, unused lessons can be made up or refunded.

If you have purchased individual or group lessons, you can cancel them and request a full refund until 6pm on the day before the lesson.

Course or lessons interruption due to illness or injury will be refunded only with a local medical certificate with effect from the day after the date of its submission.

Group lessons will be held with a minimum of 4 participants, if the minimum number of participants is not reached the School's Management reserves the right to make a refund or to change the duration of the course.

Group courses can be changed into private lessons only with the approval of the Management.

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